# GREENBANK DRIVE SURGERY NEWSLETTER – SEPTMEBER 2025

#### **Doctor Availability**

**Doctor Topping (Partner): Monday, Wednesday** 

Doctor Beagrie (Partner): Tuesday, Wednesday, Thursday,

**Friday** 

Doctor McGee (Partner): Monday, Tuesday, Wednesday,

Friday

Doctor Fisher (Salaried): Monday, Tuesday, Thursday, Friday

(F2) Doctors: Monday, Tuesday, Wednesday, Thursday, Friday,

## **Christmas/New Year Holiday Closures**

The practice will be closed on the following days due to bank holidays.

Thursday 25<sup>th</sup> December 2025

Friday 26th December 2025

Thursday 1st January 2026

## **New F2 & Registrar Doctors**

Welcome to the practice to our new F2 & Registrar doctors who will be based with us over the next few months

**Doctor Bradley (F2 – 4 Month Placement)** 

**Doctor Graham (F2 – 4 Month Placement)** 

**Doctor Imran (Registrar – 6 Month Placement)** 

**Doctor Afroz (Registrar – 16 Month Placement)** 

#### <u>Armed Forces Veteran Friendly Accredited GP Practice</u>

If you have served in the UK Armed Forces, please let the surgery know to help ensure you are getting the best possible care.

#### **Nurse & HCA Availability**

Nurse Katherine: Monday, Wednesday, Thursday, Friday

HCA Mandy: Monday, Tuesday,

Wednesday, Thursday

## **FLU & COVID**

We now have appointments available for <u>Flu</u> & <u>Covid</u> vaccinations for those who are eligible.

Please contact reception to book these appointments with our Health Care Assistant.

## **Patient Participation Group (PPG)**

We are looking for patients to become involved in our PPG group. If you are interested, please contact the surgery for more information.

# **DNA Appointments**

Don't need it? Cancel it! In the past three months we had a total of 307 missed doctor & nurse appointments:

June: 104 Missed Appointments

July: 113 Missed Appointments

**August: 90 Missed Appointments** 

#### **Building Work**

Starting Monday 6<sup>th</sup> October the reception area of the surgery will be getting renovated. During this time we ask for patient to only attend the surgery if they have been asked to attend for an appointment or if it is unavoidable.

### **Booking Appointments**

The surgery no longer has a drop-in clinic for appointments. Appointments are booked on the day by calling the surgery on 0151 733 5703 from 08:00 AM. Our doors open at 08:30.



Facebook: Greenbank Drive Surgery

Website: https://www.greenbankdrivesurgery.nhs.uk/

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#### **NHS APP**

The NHS App gives you a simple and secure way to access a range of NHS services. Download the NHS App on your smartphone or tablet via the Google play or App store. You can also access the same services in a web browser by logging in through the NHS website.

You must be aged 13 or over to use the NHS App.

You need to prove who you are to get full access to the NHS App. With full access you can:

- Order repeat prescriptions and nominate a pharmacy where you would like to collect them
- View your GP health record to see information like your allergies, medicines, test results, documents & consultations
  - Register your organ donation decision
  - Choose how the NHS uses your data
- Use NHS 111 online to answer questions and get instant advice or medical help near you

Millions more patients will receive appointment reminders, screening invitations and test results directly to their smartphones as the NHS turbocharges its digital revolution to make it easier for patients to access care.

As part of this digital-first transformation, over the next 3 years, patients in England will receive all appropriate NHS messages through the app first. Where app messaging is not available, communications will be sent via SMS and then by letter as a last resort. This means that people without access to smartphones and elderly patients can still receive messages through traditional routes, ensuring that no vital information is missed. Those without smartphone access will also benefit from phone lines being freed up, with many patients able to get the information they need digitally.

### Primary Care Network (PCN) Staff

Childwall & Wavertree Primary Care Network is an NHS Collaboration between 7 GP Practices in the local area which is GP-led, working to ensure our local population is as healthy as possible, now and in the future. Our surgery has several PCN staff that work within the surgery or provide services in other doctor's surgeries that we can refer patients through to without the need for a GP appointment. If you require any further information on the below services, please call the surgery.

Health & Wellbeing Coaches, Mental Health Practitioner, Midwives, Physiotherapy, Women's Contraception Services (LARC), YPAS (Young Persons Advisory Service), Pharmacy Technicians, Extended Access GP & Nurse Appointments (out of surgery hours)



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